



MANAGED SERVICES FOR YUCAIPA-CALIMESA SCHOOL DISTRICT IN SOUTHERN CALIFORNIA

OBJECTIVE Yucaipa-Calimesa Joint Unified School District needed to upgrade its Cisco VoIP with a customized suite of services for systems monitoring and maintenance that would include complete care and support 24 hours a day, 365 days per year.

SOLUTION VectorUSA Managed Services provided complete care and support for their district-wide Cisco VoIP system, including support of its new Call Manager and Unity system. VectorUSA also monitored all Aeries Student Information Servers, including daily backup logs of the district's SIS database. VectorUSA network consultants conducted monthly analyses of systems performance, and held quarterly consulting reviews. VectorUSA also conducted quarterly vulnerability analyses of Internet-facing server systems, audited the SIS system's Microsoft-based security configuration, and a pool of flexible service hours used to provide technical support for all aspects of the district's information technology program.

